



SDI Review Form 1.6

Journal Name:	British Journal of Applied Science & Technology
Manuscript Number:	Ms_BJAST_19679
Title of the Manuscript:	Overall Service Effectiveness on Urban public Transport System in the City of Addis Ababa
Type of the Article	Original Research Paper

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound.

To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline>)



SDI Review Form 1.6

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Compulsory REVISION comments	- Overall Service Effectiveness on Urban Public (capital letter for "P" in the title. ...and tested with two year of monthly... ...is found to be 44%. What does this number means? Please add a bit discussion on this issue. - And like any processing...Please revise the English usage (do not start a new sentence with "and"). ...Total Productive Maintenance, TPM (Borris, 2006). ~~Overall equipment effectiveness (OEE)~~ measurement... Once the author(s) introduce the words, it enough just to use an abbreviation for the following sentences. This comment applies for the whole manuscript. ~~Where:~~ - Please improve the visibility of Equations 2, 3 and 4. - Moreover, various authors proposed....perspective by (Dijkhuizen & Heijden, 1999). Please improve the write-up of this paragraph. For example, it should be written like this: "Moreover, various authors proposed different models. For example, Mehdi and Mohammadreza (2012) proposed....Borgonovo et al. (1999) have proposed... Please revise. - The transport service time planned to be available is 930 minutes out the total 101 minutes. From where the authors got this 101 minutes? Please explain. ...into account the ~~overall service effectiveness~~ OSE of the enterprise... - This subsequently affects the overall service performances of the enterprise. It would be nice if the	Corrected (with green color) Improved I have amended all based on the comments Removed and replaced by the OSE as recommended



SDI Review Form 1.6

	authors can add discussion, try to relate the finding with the previous studies and also, try to add discussion on what should be done to improve the current problem. 13. ~~Overall service effectiveness (OSE)~~ OSE is a new concept... 14. Based on the analogy from the ~~overall equipment effectiveness-OEE~~... 15. Please revise the references – as the format used in the text and list of references are different.	
<u>Minor</u> REVISION comments	-	
<u>Optional/General</u> comment	-	