## **Editorial comments:**

The following includes my suggestions about the manuscript:

I have noticed that one of the reviewers (GM) claimed "Paper seems like a multiple case study". The authors have submitted the manuscript as an original research article. There are some confusing sentences in the manuscript. Therefore, two options would be suggested to the authors about the type of their manuscript. The authors may continue submitting an original research article. In this case, they need to revise the manuscript to replace some words such as "retrospective study" etc. Also, they need to present the study as an original research study including patients who visit their hospital between 2007 and 2013. They must have a local ethical permit according to "Declaration of Helsinky" to publish the data collected for those patients. Otherwise, as the second option, the authors need to rearrange the manuscript as a multiple case study.

## Author's feedback:

- 1. The authors continue submitting an original research article.
- 2. Base on original article, we revised paper as requested (please see highlighted sections).

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